

# *Diploma in Community Health and Digital Healthcare Operations* **(DCHDHO)**

*Certifying and Empowering India's Frontline Health  
Workforce*

*Training aligned with GDA certification under NSDC*



- **Duration:** 11 months
- **Mode:** Blended (LMS + Skills stations + Practicals + Mentorship)

## INTEGRATED LEARNING MODULES



Community Health &  
Wellness



Primary Care &  
Diagnostics



Digital Literacy &  
Health Information



Communication &  
Behavioural Engagement



Leadership & Community  
Mobilization

# THE LANDSCAPE: STRENGTHENING INDIA'S COMMUNITY HEALTH WORKFORCE

Beyond the government's frontline cadre of ASHAs and ANMs, India's healthcare ecosystem is also supported by a large and diverse network of community health workers engaged through private organizations, NGOs, and social enterprises. Estimates suggest that over 500,000 community-based health facilitators operate under non-governmental organizations and programs.

**Service areas:** Maternal and child health, Disease surveillance, Primary care delivery, Rural and semi urban healthcare, Preventive and promotive services

**Current challenges:** Lack of standardized training, No formal certification, Inconsistent service quality, Limited career mobility



**The Diploma in Community Health and Digital Healthcare Operations (DCHDHO) seeks to bridge this gap by offering:**

- Structured, and competency-based certification
- Scientific grounding and digital fluency
- Institutional legitimacy

## GLOBAL INSPIRATION: PROVEN COMMUNITY HEALTH WORKFORCE MODELS

01

### Alaska's CHAP (Community Health Aide Program)

**KEY FEATURES:** Locally trained health aides, continuous mentorship, quality oversight systems, frontline care delivery  
**IMPACT:** Improved health care access in remote Alaskan villages, reduced preventable mortality

02

### Ethiopia's HEP (Health Extension Program)

**KEY FEATURES:** 40,000+ Health extension workers, Household-level care delivery, National health framework integration  
**IMPACT:** Major gains in maternal and child health, increased immunization coverage, enhanced disease prevention

Building on these proven outcomes, the DCHDHO program seeks to replicate these successes in the Indian context — emphasizing scientific competency, ethical practice, digital literacy, and social legitimacy to professionalize and strengthen India's community health workforce.

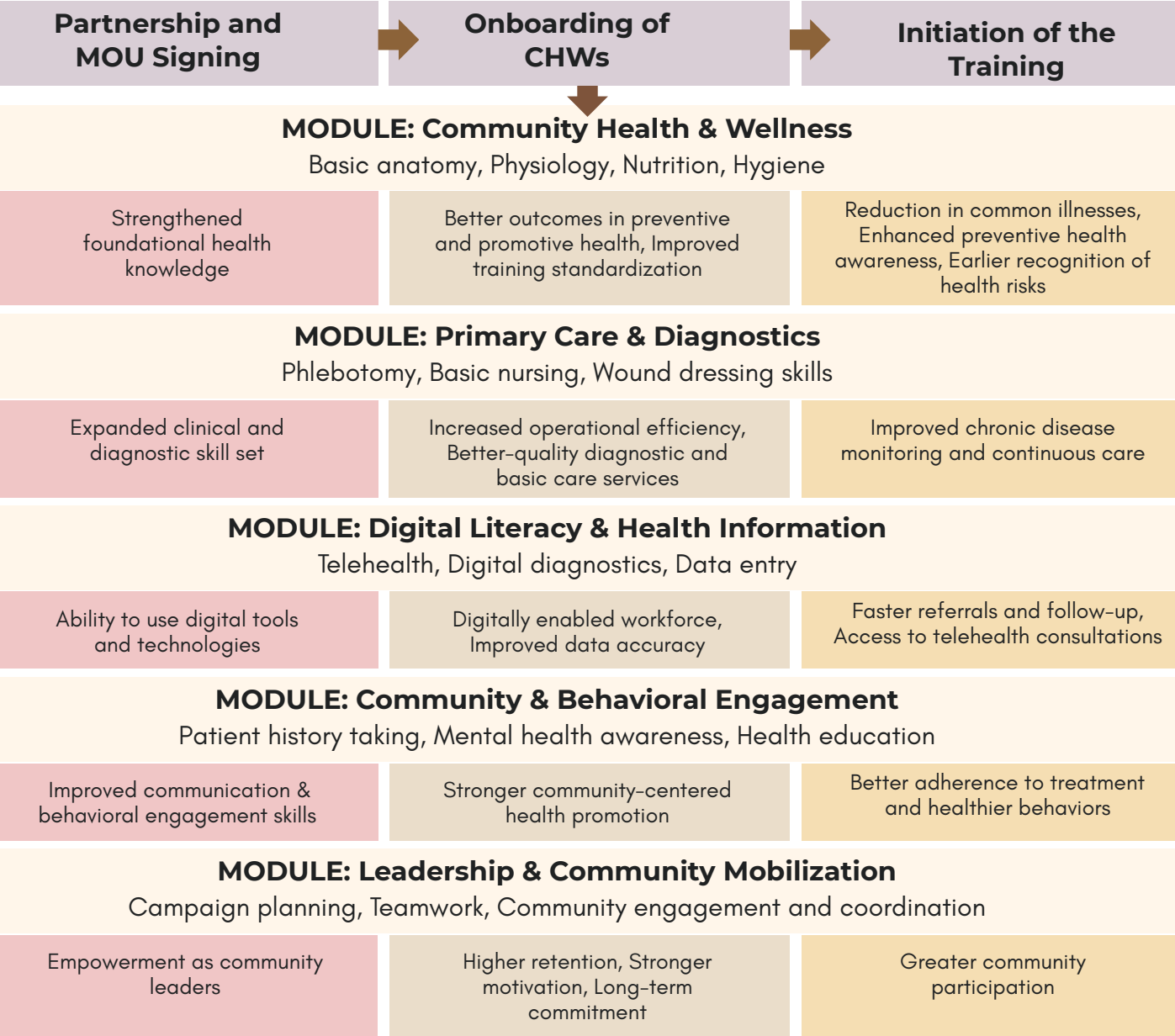
## ALIGNMENT WITH NATIONAL SKILL DEVELOPMENT CORPORATION (NSDC)

The DCHDHO program is structured in alignment with the National Skill Development Corporation (NSDC) standards and the Healthcare Sector Skill Council (HSSC) competency frameworks to ensure national recognition, standardized training, and workforce mobility within India's skilling ecosystem.

By mapping each learning domain to relevant national occupational standard competencies, the DCHDHO ensures:

- Standardized curriculum delivery
- Quality assurance
- Industry-recognized certification
- Relevance to India's evolving community health needs

# PROGRAM STRUCTURE AND BENEFITS



Duration: 11 months

Mode: Blended (LMS + Skills stations + Practicals + Mentorship)

Certification: IHMR Bangalore

Program Fee: ₹35,000 per learner

Eligibility Criteria:  
Community health workers with minimum qualification of 10<sup>th</sup> standard and functional knowledge of digital devices

\*Flexible implementation, Local language-based learning ensures inclusivity and accessibility.

## ASSESSMENT FRAMEWORK

Assessment Type	Methodology	Purpose
Knowledge Evaluation	Online and written quizzes	Measure understanding
Skill Demonstration	OSCEs (Objective structured clinical examination)	Validate field competency
Community Impact	Field projects	Assess applied knowledge
Peer & Mentor Feedback	Structured evaluations	Encourage collaboration
Capstone Assessment	Viva and final review	Certify readiness

Certification: 75% attendance and 50% minimum score required.



# ABOUT IIHMR BANGALORE

IIHMR Bangalore, a NAAC 'A'-accredited and AICTE-approved institution under the Indian Institute of Health Management and Research, Jaipur has over 30 years of expertise in healthcare management education and policy research and program implementation. The DCHDHO is part of The Centre for Advancing Digital Health (ADMIRE) an accelerated digital and modular institutional response for education, promoting scalable, modular training frameworks in community health care delivery.

## OUR PARTNERSHIP ECOSYSTEM

The DCHDHO program is strengthened by expert partners who support curriculum development, training quality, and on-ground implementation.

### TRAINING PARTNERS



REDVERSITY



HEART HEALTH INDIA  
FOUNDATION



THINKAR  
FOUNDATION

### PILOT IMPLEMENTATION PARTNER



DVARA HEALTH  
FINANCE

## PARTNER WITH US

We invite NGOs, CSR foundations, health-tech companies, social enterprises, and private healthcare providers to collaborate with IIHMR Bangalore in building a certified, high-quality CHW workforce for India's evolving health needs.



Institute of Health  
Management Research, Bangalore  
Accredited with "A" Grade by NAAC

### Institute of Health Management Research

#319, Near Thimma Reddy Layout, Hulimangala Post, Electronic City Phase 1, Bengaluru – 560105.  
[www.iihmrbangalore.edu.in](http://www.iihmrbangalore.edu.in) | [dchdho@iihmrbangalore.edu.in](mailto:dchdho@iihmrbangalore.edu.in) | +91-8766 468 257

